

# Chairperson and Executive Officer Report

During 2019, CLP's focus has remained strongly on offering support and connection for people with disability, alongside their family members, to build good lives as valued and contributing citizens in their local community. In the last year, we have met many new families and learned of their challenges in securing support that is truly individualised and relevant to the person's vision for their life. Our efforts have been in helping people to better articulate their needs and review their current supports, so that they can actively work toward their personal goals.

This year has seen the final transition of the people we have supported for many years from State-based funding to the NDIS. Through our investment in pre-planning support, most people received plans with equivalent or increased support funding, while the small number of people who received less funding have been assisted to access a plan review. Growth of around 50 new families during 2019 has been resourced through extensions to existing staff roles, primarily in the area of Support Coordination. Individually targeted recruitment has

enabled us to take on around 75 new support workers. Our challenge is to continue to grow sustainably in a manner that is coherent with our Mission and values, while safeguarding the trusting relationships we have developed with current families.

Every new plan creates the opportunity to re-evaluate how each person's support can best be shaped for the future. Supported Living assists people to live independently in the community. Self-directed Support helps to build the capacity of people and their family to recruit and direct their own workers, building choice, control and flexibility. Circles Initiative continues to work in partnership with each person to build freely given relationships. Micro Enterprise helps to craft a new career option by providing support to people to establish their own enterprise. A goal for the year ahead is to build greater awareness of micro enterprise and support more people through personal discovery.

There remain many challenges as we navigate NDIS-land. Many families remain confused and anxious around planning processes and

levels of funding. Delayed reviews and simple plan errors cause further distress, compounded by lack of direct access to NDIA planners. An inordinate amount of time is spent by staff chasing plan errors on behalf of families, while long delays by external Plan Managers in processing claims compounds difficulty in recouping outstanding debts. The complexity of compliance with NDIS safeguarding requirements pose key challenges to CLP, with significant preparation being undertaken this year for our NDIS Commission Verification Audit. We continue to work through a challenging transition to a cloud-based system to automate processing of payroll and invoicing.

To offset this, ongoing shaping of the NDIS offers cause for optimism in 2020. Increased funding in individual plans to allow for significant price increases from July is assisting CLP with the financial transition pressures felt over the last two financial years. We are staying closely in touch with the creation of Independent Living Options, based on WA models of 1:1 support to help people live in their own home. Revised Supported Employment options offer the prospect of greater flexibility for innovation such as through Micro Enterprise. We have seen a few 2-year plans being approved, while a new 'participant process' (where the plan is explained to the family prior to finalisation) is being rolled out; both of these initiatives are a step in the right direction.

**"Our challenge is to grow coherently with our Mission and values, safeguarding the trusting relationships we have with families."**

We are extremely grateful for the ongoing support of Wyatt Benevolent Fund for Micro Enterprise, and also thank the Thyne Reid Foundation for supporting us to build further capacity under the NDIS environment. We continue to partner with Purple Orange in offering values training and benefit from close research ties with University of SA, Flinders University and the Centre for Disability Employment, Research and Practice (CDERP).

Our sincere thanks go to the fantastic staff of this organisation at every level of service delivery and administration for their dedication and flexibility through the transition period, with grateful appreciation also to our senior managers for their leadership. We acknowledge and sincerely thank all our Board members, welcoming Helen Neale and Michael Mooney for their first terms of office, and thank Darrin Hepworth for his support to CLP and the CLP Trust.

Most importantly, we thank every CLP family for your continued trust and look forward to the year ahead.

Caroline Ellison, Chairperson

Prue Gorman, Executive Officer

Michael and his Circle friends



Isaac's enterprise, CoolCart Deliveries



Mahlet with her artwork



# Financial Statements Extract

## Consolidated Statement of Profit or Loss and Comprehensive Income for the Year Ended 30 June 2019

	2019	2018
	\$	\$
Revenue from ordinary activities	5,157,319	5,173,018
Employee benefit expense	(4,844,927)	(4,455,825)
Depreciation expense	(15,704)	(10,824)
Other expenses	(222,952)	(615,280)
<b>(Deficit)/surplus before income tax</b>	<b>73,736</b>	<b>91,089</b>
Income tax expense	-	-
<b>Net (deficit)/surplus after income tax expense</b>	<b>73,736</b>	<b>91,089</b>
Other comprehensive income	-	-
<b>Total comprehensive income for the year</b>	<b>73,736</b>	<b>91,089</b>

## Consolidated Statement of Financial Position As at 30 June 2019

	2019	2018
<b>Current assets</b>	<b>2019</b>	<b>2018</b>
Cash and cash equivalents	233,472	342,038
Trade and other receivables	365,380	285,032
Financial assets	224,568	264,421
Other current assets	20,923	21,189
<b>Total current assets</b>	<b>844,343</b>	<b>912,680</b>
<b>Non-current assets</b>		
Plant & equipment	996,795	998,880
<b>Total non-current assets</b>	<b>996,795</b>	<b>998,880</b>
<b>Total assets</b>	<b>1,841,138</b>	<b>1,911,560</b>
<b>Current liabilities</b>		
Trade and other payables	139,562	346,581
Borrowings	20,127	20,127
Provisions	508,278	410,331
<b>Total current liabilities</b>	<b>667,967</b>	<b>777,039</b>
<b>Non-current liabilities</b>		
Trade and other payables	-	-
Borrowings	382,972	409,701
Provisions	50,799	59,157
<b>Total non-current liabilities</b>	<b>433,771</b>	<b>468,858</b>
<b>Total liabilities</b>	<b>1,101,738</b>	<b>1,245,897</b>
<b>Net assets</b>	<b>739,399</b>	<b>665,663</b>
<b>Equity</b>		
Retained profits	619,517	545,781
Trust settlement	10	10
Reserves	119,872	119,872
<b>Total equity</b>	<b>739,399</b>	<b>665,663</b>

\*Extracted from the Annual Statutory Financial Reports

## In 2018-2019:



**\$430,000** per month revenue (25% increase over 2 years)

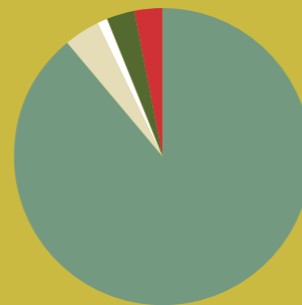


Staff wages are **94%** of our expenditure

**70%** of income was from the NDIS, 28% from SA Government, 2% other



### Income Streams



- SUPPORT SERVICES
- CIRCLES & INCLUSION COACHES
- MEP CONSULTANCY
- SUPPORT COORDINATION
- OTHER

**95%** of debts successfully recovered within 30 days



**40%** people live independently in the community



**60%** people live with their family



Recruited **75 new support workers**



# 2018-19

## Annual Report Highlights